

# SONG SAA COVID-19 POLICY

## What is the hotel doing right now for health and safety?

- All employees have attended hygiene and health well-being training by our Resort Doctor, all touch points in our Villas and Public Spaces are sanitised twice a day.
- All private pool water is drained and replaced when a guest checks-out. The Pool water is recycled for use in our gardens.
- Prior to boarding our speed boat in Sihanoukville Port your temperature is taken to ensure that you don't have a fever, the same policy applies to all our Suppliers visiting the Island. Our speed boat is sanitised before and after each journey to the Mainland. Hand sanitiser is offered to all guests when boarding our speed boat.
- While a guest on the Island you are required to complete a Medical Waiver and questionnaire about your travel schedule during the Reservation process or prior to boarding our speed boat to the Island.
- Your temperature is monitored daily by our Resort Doctor during your stay with us.
- Work spaces & offices and Back of House areas are sanitised on a daily basis.
- The resort is using FORWARD, a disinfecting chemical from Diversey containing ethoxylated alcohol and ammonium chloride which does not deteriorate hard surfaces.
- Face masks are available with our Guest Experience team on request and subject to availability.

## What is hotel doing to protect employees?

All employees have attended hygiene and health well-being training by our Resort Doctor and if they have travelled during this time are monitored with daily temperature checks by our Doctor and must wear a face-mask while interacting with guests and colleagues for a minimum of 14 days. Staff are practicing social distancing in our canteen and also during internal meetings. Temperature checks are conducted daily before the start of duty for all employees.